

July 2022

Dear Year 7 – 10 students and parents

Exams Reports – Accessing the ISAMS Student and Parent Portals

Today, the School will be issuing the end of year Exams Reports to all Year 7 - 10 students and their parents via the ISAMS Student and Parent Portals. The Exams Reports contain exam results (both %age and exam grade) and Attitude to Learning grades for each subject.

In the past, reports were delivered by email. In future, all reports, progress cards and exam results will be delivered to you via the portals. It is important, therefore, that you access the portal now if you have not yet done so.

Instructions on how to access the portals were emailed to you in May. I have included a reminder of the key points for both the Student Portal and the Parent Portal at the end of this letter. If you have forgotten your login details or have any other difficulties accessing your account, you should email ithelp@rgshw.com to resolve the issue.

Kind regards

James Eve
Director of Studies

Guidance for Students: Accessing your Exam Report on the ISAMS Student Portal

The ISAMS Student portal will allow you to view your current academic timetable, rewards and conducts as well as your future reports, exam timetables and results.

To access the student portal you have 2 options:

1. Via a browser - <https://rgshw.students.edgen.cloud/>, or
2. Via the iStudent app - you will need to enter the school code, which is **RGHW**.

This is available through the Apple App Store: <https://itunes.apple.com/us/app/istudent-app/id958285925>

and Google Play: <https://play.google.com/store/apps/details?id=com.isams.portal.student>

You will see the Pupil Portal login screen (pictured below). Click on 'Sign in via Office365' **without entering your Username and Password**.

PUPIL PORTAL
Please enter your login credentials:

Username

Password

Remember me

Sign In

Sign in via RGS Office365

Forgotten your details?

Now you will be prompted to enter your Username and Password. These are your School email address and the password you usually use to login at school. You should now get access to the portal.

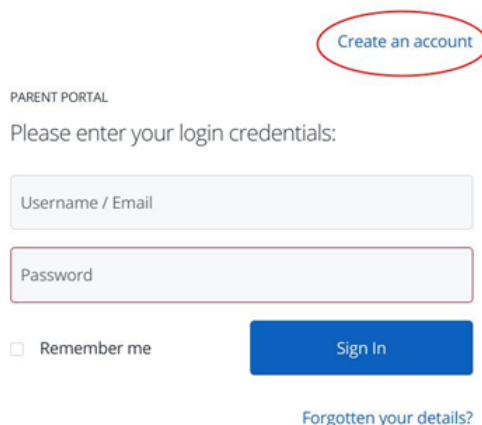
Guidance for Parents: Accessing the ISAMS Parent Portal

The ISAMS Parent Portal will allow you to view a range of academic data, including your son's timetable, reports, exams and results. It will also allow you to update your personal and family contacts.

To login to the Parent Portal follow these steps:

1. Navigate to the registration page of the website: <https://rgshw.parents.edgen.cloud/>

You will see the Parent Portal login screen (pictured below). Click on 'Create an account'.



PARENT PORTAL

Please enter your login credentials:

Username / Email

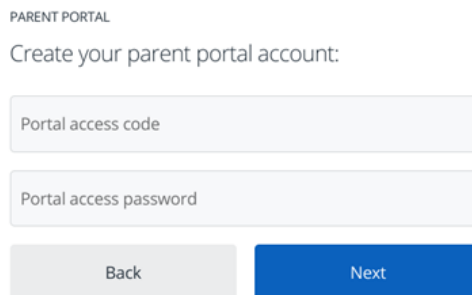
Password

Remember me

Sign In

[Forgotten your details?](#)

2. You will now see the 'Create your parent portal account' screen (pictured below).



PARENT PORTAL

Create your parent portal account:

Portal access code

Portal access password

Back

Next

3. Enter your personal authentication codes (a Registration Code and Registration Password) to login. Most codes were emailed to parents on May 11th directly from the Deputy Head, Mr Wilson (isw@rgshw.com). Please search your Junk mail folder if you have not yet seen this.
4. Once you have logged on the first time, you will be asked to enter a password. Please choose something that is memorable, which does not contain your date of birth, your son's name or your address. You will be asked to give a security question and answer, just in case you forget your password.

Once you have created your account, you can access the portal:

- via the browser on any device: <https://rgshw.parents.edgen.cloud/>
- via a smartphone app called iParent which gives you access to all the data available through the browser version as well as real time notifications. Once downloaded, the first time you open the app, you will be asked for a school code. This is **RGHW** (with no 'S'). You can then login as you would normally. You can search for the app using "iParent" or click on the following link specific to your device:

iParent app



The iParent App can be downloaded from either apple or Google Play at the following links:

[Apple phones/tablets click here \(App Store\):](#)

[Android phones/tablets click here \(Google Play\)](#)