

28 April 2025

Dear Students,

Re: Mobile Device Management (MDM) profiles

Starting **Thursday**, **2nd May**, we will begin removing the Mobile Device Management (MDM) profiles from **Year 11 student iPads**. The process will vary depending on which MDM profile is currently installed on your device.

To begin this process, please complete the form linked below:

<u>MDM Removal Form</u>

You will be asked to provide your iPad's serial number, which you can find either:

- On the **back of your iPad**, or
- By going to Settings > General > About > Serial Number

Please complete the form as soon as possible so we can process your device in a timely manner.

If you have any questions or need assistance, feel free to visit the IT Office.

Kind regards,

Norbert Mandic On behalf of the RGS IT Support Team

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