

28 April 2025

Dear Students,

**Re: Mobile Device Management (MDM) profiles**

Starting **Thursday, 2nd May**, we will begin removing the Mobile Device Management (MDM) profiles from **Year 11 student iPads**. The process will vary depending on which MDM profile is currently installed on your device.

To begin this process, please complete the form linked below:



[MDM Removal Form](#)

You will be asked to provide your iPad's **serial number**, which you can find either:

- On the **back of your iPad**, or
- By going to **Settings > General > About > Serial Number**

Please complete the form as soon as possible so we can process your device in a timely manner.

If you have any questions or need assistance, feel free to visit the IT Office.

Kind regards,

Norbert Mandic  
On behalf of the RGS IT Support Team