

**15 June 2020**

## **Message from Hawkinsport**

With the challenges caused by the Coronavirus pandemic, things are unlikely to be normal with the social distancing measures all retailers have in place and we are planning so that all students are able to get the necessary school wear well in advance of September, so we ask for your support to shop as early as possible. We wish to ensure that you have the best shopping experience and at the same time look after the health of our customers and colleagues, while meeting Covid-19 Government guidelines.

All uniform and PE kit is available both in our store in Bourne End and also online – [www.hawkinsport.co.uk](http://www.hawkinsport.co.uk) including school ties for years 8/9 & 10/11, along with lab coats and other uniform items previously available from the school shop.

**SHOPPING ON-LINE** - [www.hawkinsport.co.uk](http://www.hawkinsport.co.uk) with Click & Collect Service, providing a safe and secure way to get your goods.

## **SHOPPING IN-STORE - COVID-19 GUIDELINES**

In accordance with Government guidelines, as of Monday 15<sup>th</sup> June 2020 we intend to open the shop doors to customers. To ensure the continued safety of our customers and employees, and assist with minimising queues, we are putting in place certain measures:

- Pre booked appointment slots to ensure that our staff are able to provide the level of service expected - these can be booked online now at <https://www.hawkinsport.co.uk/content/appointment-days>
- Provision of hand sanitisers upon entrance at the store
- Reminders throughout the store to maintain social distancing of 2m
- Marked out floor markers indicating 2m social distancing at the shop counter
- Limited access to changing rooms
- We are requesting that customers do not touch products if simply browsing, and save their interaction for the item they wish to explore further
- Payment by card only
- We are currently unable to offer Customer Toilet facilities
- FREE PARKING

If you have any queries, please contact Hawkinsport directly – 01628 819242 or [sales@hawkinsport.co.uk](mailto:sales@hawkinsport.co.uk)