

30/4/26

Dear Parents / Carers & Students,

From **Friday, 1st May**, we will begin removing the Mobile Device Management (MDM) profiles from Year 11 iPads. Please note that the process may vary slightly depending on which MDM profile is currently installed on your device.

To begin, please complete the form linked below:



[MDM Removal Form](#)

As part of the form, you will be asked to provide your iPad's serial number. You can find this either:

- On the back of your iPad, or
- By going to **Settings > General > About > Serial Number**
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Please complete the form as soon as possible so we can process your device in a timely manner. If you have any questions or need assistance, please feel free to visit the IT Office.

Kind regards,

Norbert Mandic

On behalf of the RGS IT Support Team