

July 2023

Dear RGS A Level Student,

We hope you are well, and looking forward to receiving your results. We would be grateful if you could note the important information below regarding A Level Results Day, which this year falls on Thursday 17<sup>th</sup> August.

## Getting Your Results (A Level, BTEC and Extended Project qualifications)

Please note that all results will be delivered to you via the Student Portal shortly after 8am on Thursday 17<sup>th</sup> August. Results are published to students only. We will not be issuing results on paper on-site. You should already know how to access the Student Portal. I have included a reminder of the key points at the end of this letter, as a reminder. If you have not yet accessed the portal, we strongly advise you to test it now, and again a few days before Results Day just to make sure you have access. Remember that you need to log in using the Log in via RGS Office 365 option. If you have any difficulties accessing your account, you should email ithelp@rgshw.com to resolve the issue

If you think you may have difficulty accessing the Student Portal, you may nominate a representative (e.g. parents or grandparents) to collect your results on your behalf. In order to do this, please fill in the <u>Permission to</u> <u>Collect Form</u> to confirm this. Due to the Data Protection Act, this request can only come from you and not from a third person (such as a parent). The request must be sent from your school email account. The nominated person must produce a form of ID on the day.

## Please note that we will not be giving out results over the phone.

In addition to your grades, on the Results Day, you will also receive information regarding the post-results services offered by the exam boards, which you will also find attached to this email, and an invitation to the Presentation of Certificates Evening. This information will be sent directly to your School email account, not the portal.

Senior members of staff will be available on Thursday 17<sup>th</sup> August if you would like any advice or help. Information about how to contact them will be included in the letter you receive on Results Day.

Kind regards,

Beata Hogarth Exams Officer

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## Accessing your exam results via the ISAMS Student Portal

The ISAMS Student Portal will allow you to view your results on A Level Results Day.

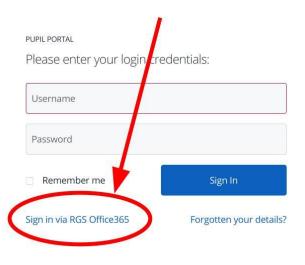
To access the student portal you have 2 options:

- 1. Via a browser <u>https://rgshw.students.edgen.cloud/</u>, or
- 2. Via the iStudent app you will will to enter the school code, which is **RGHW**. This is available through the Apple App Store: <u>https://itunes.apple.com/us/app/istudent-</u>

## app/id958285925

and Google Play: https://play.google.com/store/apps/details?id=com.isams.portal.student

You will see the Pupil Portal login screen (pictured below). Click on 'Sign in via Office365' without entering your Username and Password.



Now you will be prompted to enter your Username and Password. These are your School email address and the password you usually use to login at school. You should now get access to the portal.

To view results on the browser-based version of the portal: select 'My School Profile' from the options at the top of the screen, then My Public Exams > View My Examination Results.

To view results on the App: select 'My Profile' from the options at the bottom of the screen, then External Exams > June > Exam Results.