

7 January 2019

Dear Parents and boys

### VLE update and advice

I write to apologise for problems that we have experienced with the VLE since last week. This is unfortunate timing; it was caused by a broken server and was thus unforeseeable. We are confident that the issue will be resolved by midday on Thursday. In the meantime we would like to direct you and your sons to the CloudBase platform which staff have populated with many resources for the boys, particularly relevant at this time to Years 11, 12 and 13 in their mock preparation.

CloudBase can be accessed using the link below, or via the LOGIN button in the top right-hand corner of the RGSHW website homepage.

<https://rgshw.sharepoint.com/sites/cloudbase/SitePages/Home.aspx>

Individual resources for classes have been shared on Teams.

Please do come back to us if you have any queries and, once again, please accept our apologies.

Yours sincerely

Marieke Forster  
Assistant Head